The 8th SIGLOC-online: Feedback Questionnaire Results

COIL Promotion Office Osaka City University, Japan

Information on respondents:

- 13 participants out of 21, who completed the 8th SIGLOC-online program held from 24th June to 21st July 2021
- Respondents' countries/regions in residence and universities

County/Region in Residence	University	Number of Respondents
Indonesia	University of Indonesia	2
Macau	Macau University of Science and Technology	1
Malaysia	Heriot-Watt University, Malaysia	2
Philippines	De La Salle University	4
Taiwan	I-Shou University	2
Zambia	Mukuba University	2
Total	Total	13

Part 1: Overall Rating

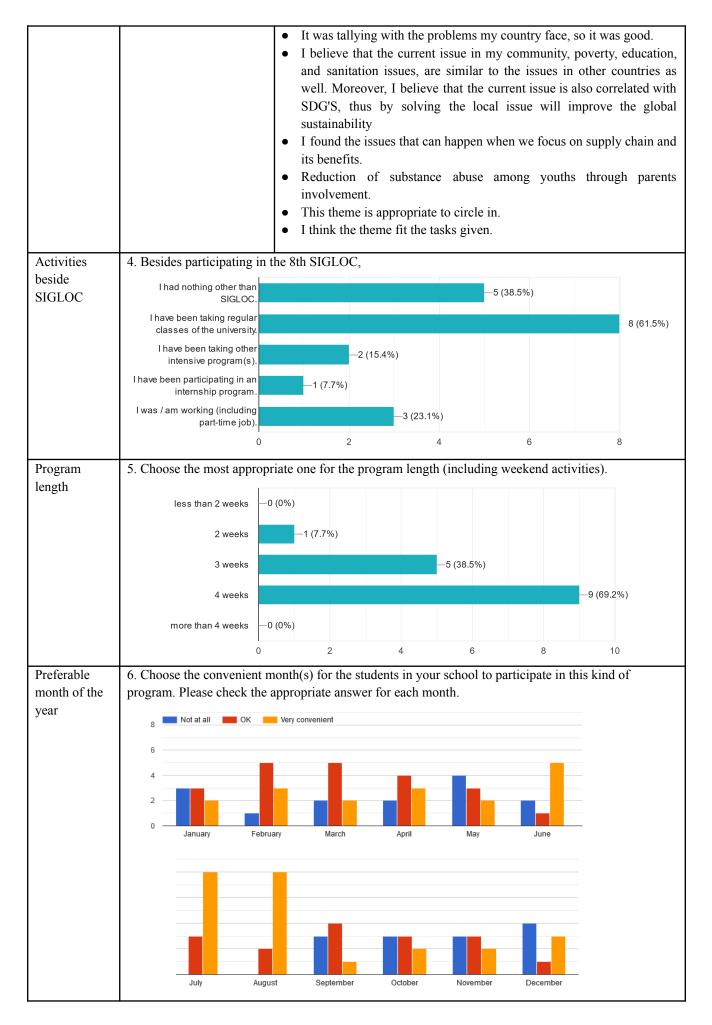
Category	Question	Answer
Overall	1. How likely would you	be to recommend SIGLOC-online to a friend or colleague?
evaluation	6 4 2 0 (0%) 0 (0%) 0 1	6 (46. 2%) 1 (7.7%) 1 (7.7%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 2 3 4 5 6 (46. 2%) 5 (38. 5%) 1 (7.7%) 1 (7.7%) 2 3 4 5 6 7 8 9 10
	NPS (Net Promoter S	
	2. Explain the reason for the rating above.	 This program helped me to become familiar with other realities and I learned a lot about sustainability. I would recommend this program to someone who wants to know how to impact globally from their own location. It was really a fun learning experience for me. As I had never joined a program like this before. It helped me grow a lot as a person being able to meet new people with different cultural backgrounds and making new friends. It also helped me develop leadership skills and communication skills as for a few of my tasks required me to be a team leader. Overall I would say this has been extremely fun and I would highly recommend anyone to join this program. Because I had fun learning the process and get to know about the social issues and made some nice friends. It was a great experience for me. I learned a lot about sustainability, other cultures, and many other valuable soft skills. The way that the program was scheduled was good because it was manageable but tasks were still not too far apart to the point that we lost the momentum/motivation to keep moving forward. It was a good experience because I could learn a lot of different perspectives. Especially, students like me who are new to the topic as for discussions, it was a good practice and source of information. I also expanded my connections throughout the activities. These are why I'd like to recommend to people around me. It's educative, informative, valuable and innovative. I think this is a great programme as it doesn't require lots of document to any major in a university I would recommend them to take SIGLOC because it is a great experience. I was able to know the cultural background of other people and working with the projects. Teammate Good program but there's room for improvement. I would recommend it mainly because i've learned a lot about social issues globally. I would recommend it mainly because i've learned a lot about sustainabi

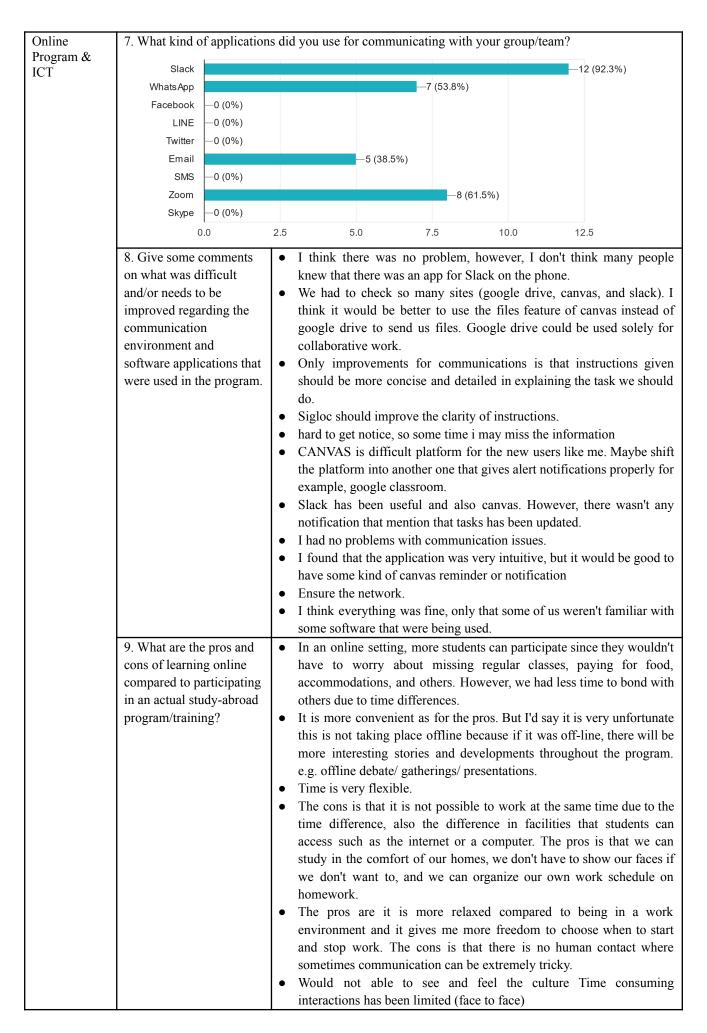
3. Have you of SIGLOC-onl 4. Did you m friends throu, SIGLOC-onl	 work with overall. To the fullest Yes, I enjoyed the Sigloc-online very much, I have enjoyed it. Yes Yes, I liked SIGLOC, the teaching staff is very friendly and helpful. I would have liked to interact more with the teachers. I learned a lot, it was a great experience. Yes. Everyone in the program was extremely understanding, kind and very helpful and the weekend party especially was a fun time! yes Yes, Indeed. I'd like to thank all the teaching staff and assistants. It was really interesting experience for me. YES yes ake new Yes. I'd always look back on this experience and be glad that I did it.
	and learn from.Yes, I did make several friends from Malaysia, Peru and Thailand and

Part 2: Program Organization

Category	Question	Answer
Expectation	Question 1. What made you decide to participate in SIGLOC-online?	 Answer I had heard the word sustainability for a long time but did not know all that it implied. When my university announced the SIGLOC program by Osaka City University, I wanted to take part because I admire education in Japan and how they are advanced in sustainability there. I always wanted to have some kind of summer programme and this programme is available for a freshman. Moreover, as I'm studying environmental engineering, this topic of global supply chain and sustainability is relevant. Currently, I am in my summer break and do not have plans to join internships. And since I did not want to be lazy, I decided to take this opportunity to join and learn some new experiences. want to learn more about other topic I was interested by the fact it was organised by Japanese university as I am planning to go for a student exchange program in my 3rd year. Also because I believed that this SIGLOC is going to help me practice leadership and also help me grow as a person. Lastly, it may be a lame reason but I wanted to make international connections (friends) :) First, a lot of students in my university participated and they were
		discussing about how they had fun. So, I wanted to join and enjoy the

		 learning experience. I wanted to go out of my comfort zone and experience what it is like to work with total strangers with different backgrounds. I wanted to be creative and get exposed to the world of innovation. Aside from this being a requirement at school, I always wanted to take some form of exchange program. Broaden horizons/by chance actually I wanted to learn what SIGLOC is really about and Social Innovation Skills. To widen my knowledge about supply chains and global sustainability It was suggested to us by one of the professors in our department
	2. What did you expect to learn from SIGLOC-online program initially?	 At first, I thought they would be seminars or classes. Initially I thought topics that was going to be discussed were going to be very business focused. I expect that I would be able to know the cultural background of my comrades. Academic knowledge Collaborations through knowledge exchange. I expected to interact and have a feel of a diverse class size which would give a diverse pool of ideas. collaboration between the students new topic and learn more about how to discuss on a issue I was expecting to learn more about the sustainability and what society and governments can do and make friends throughout the activities. I expected it would be complicated with a lot of global sustainability issues since it involved our local community I expected it to be super demanding but after going through the program, it was actually quite reasonable. I expected innovations and project management. In depth of learning more on the global supply chain aspect
Theme	3. What did you find the theme of 8th SIGLOC (SDGs: Social Innovation in your local community toward solving global issues)?	 I have no doubt that it was the best topic that SIGLOC could discuss because it is really an important topic to be addressed and solved in every part of the world. The topic also makes us to reflect on our own country which is very impressive. I found there was a lot of issues in my community to be solved. With me staying here, without any help from SIGLOC, I would not be able to identify it. Very interesting since it motivates us to think as a community. This is important especially with developing countries that face corruption issues and think that there is no way to make a change. Creating innovative proposals is quite a challenge, but it is interesting to see how different countries, far from each other, have so much in common. I thought that this theme was extremely interesting as it incentivized me to learn more about other people's culture and the problems they face in their own community and even learn more about my own community in the process. Even though it is a small community, it also related to the global sustainability too. The theme was very timely and is definitely something that needs to be advanced further not only in the academic circles but in industries as well.





	 cons: some people, especially in my group were hard to communicate with since they do not reply in our group chat hence why there was less collaboration in our group It's quiet expensive for african students for universities don't provide bundles or wifi. I think the materials on learning online is harder to grasp as it's not that easy to discuss something and there is a different time zone. The pros of learning online is that I can do other stuff like internship and schooling. CONS: Less exposure to classmates and local culture. PROS: More convenient and easy to take the tasks. Pros: saves time, it is cheaper, easier to meet friends online. Cons: Time differences, we learn more when it is face-to-face learning. pros: students are on their own pace Cons: distractions and internet
10. For those who h problems in Interne connection, what w the specific difficul troubles with your t environment?	 I sometimes get disconnected during synchronous sessions (although I manage to get back). Sometimes it could be lack of bundles when you have no money to

Part 3: Sessions

Category	Question	Answer
Session 0 & 1	 How are you satisfied with overall work on Session 0 and 1 (contents and tasks) ? (5 is the highest.) 	6 4 2 0 0 1 2 3 (23.1%) 4 (30.8%) 4 (30.8%) 4 (30.8%) 4 (30.8%) 1 2 3 (23.1%) 1 2 3 4 5
	2. Give comments on the tasks and volume of Session 0 and 1.	 It was interesting to know new things, however, I would have liked to know what the teachers thought about the opinions since I did not know if in the end, I was correct with my statements. Overall it got the job done and is a good starter for what's to come for the next sessions a little bit over workload because one day one task. Honestly, I'd say the task needs more than one day. Especially for session 1 in which we have to prepare a debate paper. Because debate requires a lot of research the tasks were interactive and got to learn everyone's culture and environment It was good but we were still on the process of understanding what the whole theme is about so it was not my best work throughout the program. I think it was good to build basic understanding about the theme. It was just good for the introduction.

		• Session 0 was fine just that it was a starting point and I was really not waked up of what I was expected to do.
Session 2 3. How are you satisfied with overall work on Session 2 (contents and tasks) ? (5 is the highest.) 4. Give comments on the tasks and volume of Session 2.	8 7 (53.8%) 4 4 (30.8%) 2 0 (0%) 0 (0%) 0 1 2 3 4 5	
	tasks and volume of	 I liked reading the different cases of the countries, however, I did not see many of them had the format of the examples that were given to us. Therefore, I think that session needs a class or further information. I did not know if my look book was on the right track. It was really fun doing some background research for on my own country and community where I got to learn things that even I wasn't aware of in my country. Being able to see other participant's picture book was also very interesting and learn as well. I like to do the picture book, let me take a look at my home country more. It was quite involving task we ever had. I didn't know there can be a debate in the form of writing. I find it intriguing. This was better than the first although there were instances wherein it is hard to understand what it is exactly that others wish to get across. I think it was good as a reflection of my community It was kind of tough and difficulty to understand the instructions.
Session 35. How are you satisfied with overall work on Session 3 (contents and tasks) ? (5 is the highest.)6. Give comments on the tasks and volume of Session 3.	10.0 7.5 5.0 2.5 0.0 0(0%) $0(0%)$ $1(7.7%)1 2 3 4 5• Because session 2 was not so clear, my group thought that the only$	
	tasks and volume of	 way to address issues was with policies. In the project we did, we had already understood the purpose (community work), but it would have been good to know at the beginning. Writing the SI report was extremely interesting as I also learned that the solution to solve the problem within my own community can also be applied to other countries and its community as well. It was hard when some of my group mates were not cooperating. It was evident that we were all more comfortable with the theme at this point so the process went smoothly. It was great to collaborate and make the proposal together. It was very interesting working in groups and everyone participated.

Session 4	7. How are you satisfied	15
	with overall work on Session 4 (contents and	10 11 (84.6%)
	tasks) ? (5 is the highest.)	
	(5 is the highest.)	5
		$0 \begin{array}{c ccccccccccccccccccccccccccccccccccc$
	8. Give comments on the tasks and volume of Session 4.	 Feedback from our colleagues and professors helped us improve the report. It was really fun making the slides for the presentation and more fun when presenting our research to everyone for the presentation, maybe next time can ask student to record it by using powerpoint so that it can make sure the voice is clear I felt most enlightened at this point. The feedback and questions that was asked is really good It was just OK. Very satisfied
Group Work	9. How enough did you have interaction with your group members to complete group work?(5 is the highest.)	6 4 2 0 (0%) 0 (0%) 0 1 1 2 2 2 (15.4%) 5 (38.5%) 5 (38.
	10.0	
	 10. Give comments on the balance between individual work and group work. 11. Give comments on 	 Individual work was easy to prepare due time difference. Group work was difficult for me because many times group members did not submit their assignments or parts of work on time. I believed it is a relatively fair balance between induvial and group work where it was fun for either one. group work some time will take more time because we have to wait for others to reply and online Individual work was doable in terms of volume and level of hardness. My group mates were very cooperative. I get to finish my work faster. But with the group work, there were some complication arises when working with them. Some could not be able to communicate and some of the work were pending which lead to delayed submission. It was just right especially since everyone was very considerate of each other's school commitments and the time difference. I think it's already balance The individual work is more difficulty than group work.
	11. Give comments on the responsibility and role of group leaders.	 As a group leader, I used to write to my team to find out what problems they had or if they needed help. My leaders were also helpful. To Organise the members and ask what is not due from the teachers. Group leaders should always take the initiative to help out each member no matter the circumstance if there are difficulties. It is also important to communicate effectively with each member to delegate tasks and ensure their tasks is completed. It was good experience. I was a group leader and my group mates were very cooperative so not much difficulties. I was the leader for the session 2 and for me, it was quite fun and at

		 the same time quite daunting. For session 3 and 4, the supposed leader pushed his tasks and responsibility to me. Nevertheless, I enjoyed being a group leader. Group leaders were very responsible. No complaints from me. I was very fortunate to have a such caring leader. They effectively guided the groups. The responsibility was okay but sometimes group members are unresponsive.
Teaching Staff & Instructions	12. Did you have clear instructions for each session? (i.e. CANVAS modules)(5 is the highest.)	$ \begin{array}{c} 6\\ 4\\ 2\\ 0\\ 0 \\ 1 \\ 2 \\ 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 3 \\ 4 \\ 5 \\ 5 \\ 3 \\ 4 \\ 5 \\ 5 \\ 3 \\ 4 \\ 5 \\ 5 \\ 5 \\ 3 \\ 4 \\ 5 \\ 5 \\ 5 \\ 5 \\ 5 \\ 5 \\ 5 \\ 5 \\ 5 \\ 5$
	13. Did you have good support from teaching staff?(5 is the highest.)	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
	14. Give comments on interaction with teaching staff.	 I would have liked the teaching staff to have given us more constant feedback or that we had had activities with them to plan the final project. Each and every staff member was extremely understanding, kind and helpful when to help participants understand each task and always making updates to ensure every participant is on the right track. They are very nice and responsive. All the teaching staffs were so responsive and friendly. I enjoyed communicating with them. The teaching staff are very reliable and approachable which added to the overall positive experience of the program. Very jovial people and responsive. Yes, every morning the teaching staff clarify the question that was asked and giving clear instructions in a good manner The teaching staffs were very helpful and encouraging , which helps me and everyone reach to the end. Eery nice and friendly. they helped us as much as they can and it really motivated me to do the best i can. it was a great environment to work in :)

Part 4: Cultural Activities

Category	Question	Answer	
Satisfaction	 How are you satisfied with Cultural Activities A: Cultural Exhibition by Team? (5 is the highest.) 	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	
	 2. How are you satisfied with Cultural Activities B: My One slide, Photo showcase on slack channel, Quiz on slack channel, etc.? (5 is the highest.) 	15 11 (84.6%) 5 0 (0%) 0 (0%) 0 1 2 3 4	
	3. How are you satisfied with naming your own team and making its logo? (5 is the highest.)	8 6 4 2 0 (0%) 1 (7.7%) 1 (7.7%) 1 2 3 4 5	
Activities	4. Give your suggestions to improve Cultural Activities.	 Since we were constantly changing groups, I don't think it necessary to create a logo anymore. I feel that the activities offered at the moment is sufficient enough an no improvements are needed It Should be based on cultural issues, not tourism or beautiful place only. Sometime when teammate didn't reply is hard to finish the wort together Maybe special awards can make it even more fun (best group nam best logo, etc) Maybe the committee would love to have a specific theme on cultur activities include videos maybe. 	nd es rk ne,

Part 5: Overall Reflection

Category	Question	Answer
Gains	1. How did you realize your attitude towards social issues has changed in the past four weeks?	 I believe that now I am aware that social issues are closely connected with global sustainability. It to really change during Session 2 where we had to dig deep and really conduct research on the social issues of not only my own country but others where it really made me realize how we have ignored social issues and how much it really needs to be solved i become more interesting in discovering the social issue When I see social issues in the news, I started to think from different perspective as well. I also understand that my opinion and perspective about certain social issue is not the only answer hence, I am more accepting and open I realised this change recently.

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		 I started to pay more attention the social issues in other countries. And find ways we can overcome it to contribute to the social issues positively I approach issues with a more open mind. I guess by having deeper understanding on the social issues makes me realize that there are lots of things needed to be done to improve the community. Moreover, realizing that we can implement best practices from other countries would also be a good example It changed because the problems we face in our country is similar to theirs Very much I can mingle and interact with people of different characters. Thinking way changed. Am now able to spot more social issues and am able to find solutions to them. I realized that the company I'm working at is sustainable in a way that the manufacturing part of the company emits 0 waste. I think hearing people of other cultures' perspectives on certain issues helped me in diversifying and understanding issues in different perspectives as well
2	Cive a word phrase or	perspectives as well.
or ta SI	. Give a word, phrase or ne sentence of the main ikeaway from your IGLOC-online xperiences.	 We have more in common than problems: solutions The realization of one's action is enough to fully change the world. knowledge outside from what i have learn in my university Good opportunity Exciting, Experience and Elevating Small steps can give massive results. CANVAS Think globally, act locally Beautiful Impressive Collaborations , social issues and collaborative ways to solve social issues. Outgoing
	TTT - 1	• fulfilling
	. What have you gained rom SIGLOC-online ?	 I have learned a lot about sustainability and how local impacts can affect sustainability globally. New friends, more awareness of the social issues occurring globally, leadership and communication skills. The knowledge of different social issue, the way to discuss about the issue. Connections, information, leadership skills, etc Social Issues and how we can contribute as a students to our own community with global sustainability as our benchmark. I feel like I know how to work with others better. Time conscious and hard working. In term of materials, I learned more about finding problems in my community and the correlation with global sustainability. Moreover, I learned that the best way to solve and work on a problem is having diverse team member. Friendships and experience. Good memory. Ability to identify social issues globally and finding solutions to social issues, effective ,collaboration with people from other counties, effective online learning and new friends. experience and diverse thoughts

		1
		a better perspective on social issues
Suggestions	4. Give your suggestions	• I think teachers should give one or two classes. One at the beginning
	to improve	of the program on the global supply chain and another to talk about
	SIGLOC-online ?	projects with a glocal effect.
		• Providing more detailed instructions for tasks as some participants
		may find instructions to be quite confusing.
		More clear instruction.
		• Maybe change the platform from Canvas to another one like google
		classroom or Microsoft teams?
		ICT- notifications
		More cultural activities.
		• Maybe, the committee could create a more comprehensive and
		technical material for the global supply chain issue.
		Make SIGLOC, class oriented.
		• The program was very fine.
		• Projects proposed should be funded or published may be students can
		have access of winning contracts or scholarships.
Any other	5. Any other comments?	• No other comments. It really was a fun journey and one that I will
comments		never forget anytime soon.
		• None. I just want to thank you all for this experience.
		• It was a good experience how I wish you can be recruiting many
		students.
		• No, thank you for making this happen!, stay safe and healthy :)
		• It was a great experience.
		• SIGLOC should continue running the program.